# Upcoming Changes to Sedex Advance Platform

## General FAQs about the Transition

### What is the Sedex Advance platform?

Sedex Advance is our older platform. Since 2021, we've been slowly moving to a better platform (the one you use today) by transferring features and making workflows better. As we finish this process, the Advance platform will be completely shut down. This means certain features will either be removed or replaced with improved alternatives on the current Sedex platform.

### Why is Sedex shutting down the Advance platform?

We're moving to a single, central platform to improve your experience, enhance data quality, and make operations more efficient. This will help us support our members better with more robust and effective tools for risk management, compliance, and reporting.

### When will the Advance platform be shut down?

The platform will be shut down by February 2025. Between now and then, various features will be gradually phased out, with key changes happening from November 2024 to February 2025.

### What new features will be available on the current Sedex platform?

The redesigned interface will bring improved workflows in several key areas. These include pre-screen and risk assessments, reviewing site-level information, and accessing key insights and reports about your supply chain. Expect a more user-friendly experience that helps you make faster, smarter decisions.

### How will the migration process work?

We will move data from the Advance platform to the new platform. We'll let you know about specific timelines, and you'll have time to download any required data before certain features are discontinued.

## Feature-Specific FAQs

### What will happen to Radar Risk Assessment?

The functionality of the Radar Risk Assessment tool will be kept but integrated into the current Sedex platform with a new user-friendly interface. While the "Radar" name will be removed, you will still be able to conduct pre-screen and risk assessments as before. The new design will offer improved workflows and easier access to risk-related data, making it simpler to assess, manage, and mitigate supply chain risks. This will lead to a smoother experience and faster decision-making. We will provide training on how to access and use these features.

### What will happen to Sedex Analytics Reports?

The Sedex Analytics Reports tool will move to the current Sedex platform, but there will be changes to the available reports. We encourage you to download the [Sedex Analytics Report Overview](). This document lists the reports that will be available. It will help you navigate the transition and ensure you can continue accessing the insights you need for your supply chain operations.

### What will happen to non-SMETA audits?

The ability to upload non-SMETA audits will end later in the year and a new process will be launched, allowing AACs to upload non-SMETA audits on the current Sedex platform. We will communicate with you to let you know when this is available.

### What happens to Follow-Up Audits in Sedex Advance?

Follow-up audits will no longer be supported in Sedex Advance after November 2024. We recommend completing follow-up audits within six months of the full audit. After November, new audits should be scheduled as periodic audits on the Sedex platform. Follow up audits can still be completed on our new platform if the previous full audit was conducted on the new platform.

### What is happening to the Agent SAQ?

The current Agent SAQ will be replaced by a new version later this year, aligned with regulatory requirements like the CSDDD. We recommend **Agents** download a copy of their current SAQ before November 2024.  We will communicate with you to let you know when this is available.

### Will Sedex still support custom criticalities in SMETA audits?

No. By November 2024, Sedex will no longer support custom criticalities. All criticalities will align with SMETA criteria to ensure consistency across audits.

## Why are 1st and 2nd party audits being discontinued?

Due to low usage, 1st and 2nd party audits will no longer be supported after November 2024. Most members prefer SMETA audits conducted by an AAC for higher quality and consistency. We recommend ensuring your 1st and 2nd party audits have been published by November 2024 to ensure they are migrated to the new platform.

## What is happening to the SMETA Virtual Assessment (SVA)?

The SVA feature will be discontinued in November 2024. We recommend ensuring your SMETA virtual assessments have been published by November 2024 to ensure they are migrated to the new platform. We will be reviewing the use of remote assessments in 2025 and ensure it is developed in line with our member's needs

## Will I still be able to compare two audits side by side?

No, the feature to compare two audits will be removed. Our research shows it is rarely used. Instead, you can use our analytics reports to compare findings over time.

## Supplier Membership Payments

### Why are we changing payment provider to Stripe?

We are transitioning to Stripe as our new payment provider for card and bank transfer transactions. This change is being made to enhance your experience and offer additional features that will make managing your payments more convenient and efficient. Including:

- **Auto-renew feature**: With Stripe, you can set up automatic renewals to ensure that your data sharing with customers continues uninterrupted. This eliminates the need for manual renewals and reduces the risk of missed payments.

- **Enhanced security**: Stripe is known for its robust security measures, ensuring that your payment information is protected at all times.

- **User-friendly interface**: Stripe provides a seamless and intuitive user experience, making it easy to manage your payments.

- **Global reach**: Stripe supports a wide range of currencies and payment methods, making it easier for customers around the world to make payments.

### Will my existing payment information be transferred to Stripe?
All of your payment history will be transferred to the new payment provider. If you started a bank transfer payment in the past month, this will not be migrated.

### What do I need to do to prepare for the transition?

You will be notified on the platform when we have transitioned to the new payment provider. The main change to your payment experience is that we will move out of Sedex Advance permanently, while maintaining the same procedure for paying for your membership or adding new sites.

**How will I access my payment history?**

You will be able to access your payment history on the "**Account and Payments**" section. You will be able to download old VAT invoices if needed and view your entire payment history on the Sedex platform.

## Data Migration and Access

**What happens to my existing data in Sedex Advance?**

We will move the last 5 years of SMETA audits to the new platform. Audits older than 5 years will be available as a downloadable data file. Unpublished audits in Sedex Advance will not be moved, so please make sure all audits are published by November 2024.

**Will I lose access to custom SAQs?**

Yes, custom SAQs will be discontinued in November 2024. We recommend downloading your SAQ data before that time.

**What if I have open findings from a SMETA audit?**

Open findings from SMETA 6.1 audits will be transferred to the new platform. However, any findings from older SMETA versions will be automatically closed during the migration. We recommend resolving outstanding findings by November 2024.

**Can I still access legacy SAQs after the migration?**

Legacy SAQs will no longer be accessible after January 2025. We recommend downloading all important data before this date.

## Platform Usage

**How will I manage audits and findings on the Sedex platform?**

Audits and findings from the last 5 years will be available in the Audit Dashboard of the current Sedex platform. You will no longer need to switch between platforms to manage them.

**Can I still download SMETA PDFs and findings from Sedex Advance?**

Yes, SMETA PDFs and findings will be migrated to the new platform, where you can view and download them. However, all unpublished audits should be published by November 2024 to ensure they are carried over.

## Action Steps and Support

**What do I need to do to prepare for these changes?**

We recommend taking the following steps:

- Download important data (SAQs, custom reports) by November 2024.
- Make sure any open audits are completed and published before November 2024.
- Stay updated on upcoming changes through our communications and participate in webinars for guidance.

**Who can I contact for help with the migration process?**

For any questions, please reach out to our relevant team:

Buyer members - [buyersupport@Sedex.com](mailto:buyersupport@Sedex.com)

Supplier members - [helpdesk@sedex.com](mailto:helpdesk@sedex.com)

**Will there be training on how to use the Sedex platform?**

Yes, we will offer training webinars and in-depth documentation to help you navigate the features and workflows. Keep an eye out for our upcoming announcements on training sessions.